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Professor Myriam Gilles Comments on Arbitration Clauses in Consumer Reports

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Professor Myriam Gilles Comments on Arbitration Clauses in Consumer Reports



Professor Myriam Gilles spoke to Consumer Reports about consumers getting unknowingly trapped into arbitration clauses, buried deep in product packaging or a manual, and that the clauses are “intended to obscure the immensity of the rights being forfeited.”