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### Alumni Spotlight- Carolina Velez '14 at GetHelp

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## ALUMNI SPOTLIGHT: CAROLINA VELEZ '14 AT GETHELP

May 17, 2018

### Carolina Velez '14 at GetHelp



Carolina Velez is an Advocacy Manager with GetHelp. Her role is to de-escalate situations in which customers threaten to file law suits against Microsoft. Carolina investigates the situation and hosts a facilitative conversation with the goal of resolving the issues. She uses the skills she learned at Cardozo from her mediation training, as well as her experiences in Moot Court.

Prior to her current position, Carolina received her masters degree and then applied to law school with the intent to study mediation and dispute resolution. While at Cardozo, Carolina interned at the New York Peace Institute and was a member of the Divorce Mediation Clinic and the Moot Court. After graduation she worked at commercial litigation firm for a year. She quickly realized that she did not want to devote her career to this path because she had gone to law school not to become a litigator, but to work in alternative methods of dispute resolution. Carolina was given the opportunity to work with GetHelp where she can actively use her mediation skills daily.

Carolina believes that Cardozo has an amazing alumni network and wonderful teachers. She thanked her fantastic professors--particularly Melanie Leslie and Leslie Newman and Bob Collins (Divorce Mediation Clinic). She called Professor

Collins “the absolute greatest!” All of these professors worked with Carolina individually and gave her a level of personal attention that she does not believe she would have received at another law school.

She advises current students to take advantage of the Cardozo alumni network, especially in the ADR field. She encourages students to reach out because she believes Cardozo has an incredibly warm community and that students should use their free time to attend events and networking opportunities.

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